

Corrigendum_3
For
Request for Proposal

Operating Help Desk Center for UMANG (Unified Mobile App for New Age Governance)



July, 2019

**4th Floor, Electronics Niketan,
6 CGO Complex, New Delhi 110003**

Context

Considering the queries and clarifications regarding EMD Format from potential bidders, the 'EMD Format' has been reviewed and the updated format is presented below. Accordingly, the EMD Format in Annexure VI (Earnest Money Deposit) and Indicative timelines of RFP (Table 1) in the "RFP for Operating Help Desk Center for UMANG (Unified Mobile App for New Age Governance)" published by National e-Governance Division (NeGD) on 04.06.2019 shall be superseded and replaced with the one presented below.

Earnest Money Deposit (EMD)

1. In consideration of *Request for Proposal (RFP) for Operating Help Desk Center for UMANG (Unified Mobile App for New Age Governance)* represented by National e-Governance Division (NEGD), 4th floor, Electronics Niketan, 6, CGO Complex, New Delhi -110003 under the Ministry of Electronics and Information Technology (MeitY), (hereinafter called the "Government"), on the first part and M/s _____ (hereinafter referred to as "Bidder" which expression shall unless it be repugnant to the subject or context thereof include its successors and permitted assigns) on the Second part, having agreed to accept the Earnest Money Deposit of Rs. _____/- (Rupees _____ Only) in the form of Bank Guarantee for the *Request for Proposal (RFP) for Operating Help Desk Center for UMANG (Unified Mobile App for New Age Governance)*, we _____ (Name of the Bank), (hereinafter referred to as the "Bank" which expression shall unless it be repugnant to the subject or context thereof include its successors and permitted assigns), do hereby undertake to pay to the Government forthwith on written demand without any demur and without seeking any reasons whatsoever, an amount not exceeding Rs. _____/- (Rupees _____ Only) and the guarantee will remain valid up to a period of 225 days from the due date of the tender. It will, however, be open to the Government to return the Guarantee earlier than this period to the Bidder, in case the Bidder does not qualify for the commercial negotiations by the Commercial Negotiations Committee (CNC) as constituted by the Government after a recommendation is made by the CNC on the bid(s) after an evaluation.

2. In the event of the Bidder withdrawing the tender before the completion of the stages prior to the Commercial negotiations or during the Commercial negotiations, as the case may be, the Guarantee deposited by the Bidder stands forfeited to the Government. We also undertake not to revoke this guarantee during this period except with the previous consent of the Government in writing and we further agree that our liability under the Guarantee shall not be discharged by any variation in the term of the said tender and we shall be deemed to have agreed to any such variation.

3. No interest shall be payable by the Government to the Bidder on the guarantee for the period of its currency.

4. Notwithstanding any other term contained herein
 - a) This guarantee shall be valid only up to _____("Expiry date")
 - b) The total liability of Bank under this guarantee shall be limited to Rs. _____/- (Rupees _____ Only).
 - c) We are liable to pay the guaranteed amount or any part thereof under this bank guarantee only and only if we receive a written demand made in the manner prescribed above on or before_____(Expiry Date), failing which all your rights under the said guarantee shall be forfeited and the Bank shall be released and discharged from liability there under, irrespective of whether or not the original guarantee is returned to us.

Dated this _____ day of _____ 2019

For the Bank of _____

(Agent/Manager)

Note: Please strike-off the inapplicable part/options and fill-in the relevant details.

On Page 8: Table 1: Indicative Time Line of RFP is revised as follows:

Table 1: Indicative (revised) Time Lines of different RFPs

Item	Backend (Vendor 1)	Frontend (Vendor 2)	Help Desk (Vendor 3)
RFP Floated on website	06.06.2019	06.06.2019	04.06.2019
Vendor conference held	14.06.2019, 9:00 AM		11.06.2019, 2:30 PM
Last date of submission of written queries by vendors	01.07.2019, 15:00 hrs		01.07.2019, 15.00 hrs
Reply to queries by NeGD	08.07.2019	08.07.2019	08.07.2019
Bid submission	06.08.2019 15:00 hrs (No change)	20.08.2019 15:00 hrs	13.08.2019 15:00 hrs
Bid evaluation	3 weeks	3 weeks	3 weeks
Approval	1 week	1 week	1 week
LOI/ WO	04.09.2019	20.09.2019	13.09.2019
Go Live with specified works	90 days from LOI	90 days from LOI	90 days from LOI

Note: Bidder to continuously visit NeGD Website for latest Dates/timelines about the RFP.